

Either or both competition:  
a “two-sided” theory of advertising with overlapping  
viewerships\*

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**Abstract**

This paper develops a model of platform competition in media markets allowing viewers to use multiple platforms. This leads to a nonstandard form of competition between platforms, in which they do not steal consumers from each other, instead negatively affect the value of viewers who end up connecting to both platforms. We label this form of competition “either or both.” Our central result is that for a given number of platforms ownership structure does not affect advertising levels, despite the fact that there is nontrivial strategic interaction between platforms. This result holds for general viewer demand functions, and is robust to allowing for viewer fees and introducing heterogeneity among advertisers. If advertisers are homogenous enough then the equilibrium advertising level is inefficiently high. We also demonstrate that entry of a channel leads to an increase in the advertising level if viewers’ preferences for the channels are negatively correlated, in contrast with predictions of standard models with either/or competition. We validate this result in an empirical analysis using a panel data set of the U.S. cable television industry.

**Keywords:** Platform Competition, Two-Sided Markets, Market Entry, Multi-Homing, Viewer Preference Correlation.

**JEL-Classification:** D43, L13, L82, M37

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# 1 Introduction

The traditional frame in media economics posits that viewers have idiosyncratic tastes about media outlets, for instance TV stations, and stick to those they like best.<sup>1</sup> This is an appropriate representation of the world in several domains. For example, a recurrent theme in the market for news is that viewers and readers hold beliefs that they like to be confirmed (Mullainathan and Shleifer, 2005). News providers cater to these preferences by slanting stories towards these beliefs. Competition for viewers in this world is likely to take place in what we call an *either/or* fashion; that is, viewers watch either one or the other channel. Broadcasters fight for an *exclusive* turf of viewers and for the stream of advertising dollars that comes with them.

In other domains consumers exhibit a different kind of taste diversity. Viewers may want to watch different networks at different times expressing a preference for variety. For example, viewers may like a particular category of programming, e.g., TV shows or sports events, and choose to follow these programmes on whichever network produces or broadcasts them. Competition for viewers in this world is likely to take place in what we call an *either/both* fashion, that is, viewers watch either one or both channels. Here, broadcasters try to get viewers who are also watching similar shows on other channels.

The distinction between *either/or* or *either/both* competition arises partly from consumers' preferences, but partly from advertising practices. For instance for short enough periods of time, it is a good approximation that every viewer watches just one channel. So for those advertisers that only want to broadcast commercials between say 8pm and 9pm on Fridays, any viewer is an exclusive viewer of some broadcaster. Then TV channels engage in an *either/or* competition to get viewers and sell advertising rights to access these viewers. However, consider advertisers that want to place commercials during various sports events during the course of a week. Then it is likely that a lot of viewers will watch many of these broadcasts, implying that TV channels broadcasting the events engage in *either/both* type competition.

Given that the economics literature, both on media markets and more generally, primarily focused on *either/or* competition, in this paper we investigate the opposite end of the spectrum: pure *either* or *both* competition. In particular, we assume that the consumers' demand for one channel (in jargon: platform) does not affect the demand for another platform at all. Nevertheless, platforms affect each other's profits, as an increase in the viewership of one channel increases the amount of viewers

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<sup>1</sup>See for example Anderson and Coate (2005) and several follow-up papers. We provide a detailed literature review in the next section.

who watch both channels. An important component of the model is that these “multi-homing” viewers are less valuable for competing platforms than exclusive ones, as an overlapping viewer can be reached (that is exposed to advertisements) through both channels. Hence, there is a positive probability that the viewer has gotten aware of an advertiser’s product on the other channel. Therefore, platforms can only charge the incremental value of reaching these viewers via a second channel. By contrast, platforms are monopolists with respect to selling advertising opportunities reaching their exclusive viewers, and can extract the full surplus for these transactions from advertisers.

That multi-homing viewers are worth less to advertisers is consistent with the empirically well-documented fact that the per-viewer fee of an advertisement on programmes with more viewers is larger. In the U.S., e.g., Fisher, McGowan and Evans (1980) find this regularity. In the U.K. television market, ITV, the largest commercial network, enjoys a price premium on its commercials.<sup>2</sup> Our model is consistent with this regularity since reaching the same number of eyeball pairs through broadcasting a commercial to a large audience implies reaching more viewers than reaching the same number of eyeball pairs through a series of commercials to smaller audiences, because the latter audiences might have some viewers in common.<sup>3</sup>

We address a series of questions in this new framework: *Will market provision lead to excessive advertising levels in the either/both framework? How does the ownership structure of broadcasting impact market outcomes? How does entry affect the incentives of incumbent firms? Can viewer charges improve the market outcome?*

Our main motivation for conducting this analysis is that the traditional either/or framework exhibits problems in answering some of the above questions in a way that matches with empirical regularities. For example, the wave of channel entry that took place at the end of the nineties in the cable TV industry came along with an *increase* of advertising levels per hour of programming in some channels but with a *decrease* in others. However, in the either/or framework, competition unambiguously decreases ad levels as networks try to woo viewers back from their rivals by increasing the quality of programming. Similarly, the statements of most industry observers is that there is excessive broadcasting of commercials relative to the welfare optimal level.

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<sup>2</sup>In fact, the premium has increased steadily in the 1990s despite the entry of several competitors (see the 2003 Competition Commission Report). This is commonly referred to as the ITV premium puzzle. We thank Helen Weeds for calling our attention to this fact.

<sup>3</sup>The fact that reaching the same potential buyer a second or a third time is of less value than reaching him the first time is already recognized by Ozga (1960): “... as more and more of the potential buyers become informed of what is advertised, more and more of the advertising effort is wasted, because a greater proportion of people who see the advertisements are already familiar with the object” (p. 40).

However, if there is fierce competition between channels, the either/or framework predicts that there is too little advertising relative to the socially optimal amount.

To answer the questions raised above and to resolve the puzzles posed by the traditional framework we present a theory of market provision of broadcasting when competition is of the either/both fashion with general viewer demands and advertising technologies. Specifically, we deploy a model with 2 channels, viewers, and advertisers. A key property of the model is that consumers can choose whether to watch one channel, the other channel, or both. Consumption choices are driven by preferences over channels summarized by a bivariate joint probability distribution. In particular, and contrary to existing models on the traditional framework, we allow for any viewer preference correlation for individual channels. This allows us to capture many different situations with regard to channel content. In particular, observing that a viewer watches channel one is likely to be informative of whether the same viewer watches the other channel.

Our framework of either/both competition yields the following results. First, competition does not affect advertising intensity. The equilibrium advertising intensity is the same if two channels compete and when they are owned by the same company, despite the optimal advertising level choice of a platform and the resulting profit are influenced by the advertising level choice at the other platform, hence there is nontrivial strategic interaction between platforms. The intuition is as follows: A monopolist can extract more rents from advertisers than can competing channels. Hence, the monopolist has an incentive to set a larger amount of advertising. However, the lower rent that a channel in competition receives is due to the fact that this channel can only charge a low price for the overlapping viewers. But this implies that a channel in competition loses less when increasing its advertising level because some overlapping viewers switch off. Overall, these two effects balance each other leading to the same amount of advertising in both scenarios.

It is important to note that this result holds for general viewer demand displaying either/both competition and general advertising technologies. We also demonstrate that the same result arises with either/or competition given that advertisers can coordinate their decisions. Therefore, the result obtained in previous literature depends on the hidden assumption that advertisers cannot coordinate their decisions. The result is important both for theory and policy discussion on changes in the media landscape, i.e., how to evaluate mergers of television companies. In particular, mergers in these markets can be neutral with respect to social welfare.

Second, as long as advertisers are not too heterogeneous, the amount of advertising in the market equilibrium is always inefficiently high. This is because stations

do not compete directly for viewers in the either/both framework. By contrast, in the either/or framework, if competition for viewers is fierce, e.g., because channels are very alike, the equilibrium amount of advertising is very small leading to insufficient advertising. In the either/both framework this effect is not present. The effect that remains and is therefore responsible for our result is that, when choosing their advertising intensities, channels do not consider viewer utility but only how viewer behavior affects their advertising revenue. This leads to excessive advertising.

Third, due to the generality of our viewer demand function we are able to analyze how correlation of viewer preferences affects the advertising intensity. This is not possible in previous models of either/or competition which either use Hotelling-style preferences implying perfectly negative correlation, or consider a representative viewer. In our framework we obtain that the more positive the correlation between viewer preferences, the lower the advertising intensity. This is because with a positive correlation there are many overlapping viewers which are of low value. Therefore, our result demonstrates that using Hotelling preferences in the either/both competition puts an upper bound on the advertising intensity.

Fourth, we analyze the case of entry and its effects on the amount of advertising. As mentioned, in the either/or framework, entry unambiguously lowers the advertising intensity, which does not match with empirical regularities. In the either/both framework, we show that both an increase and a decrease are possible depending on the viewer preference correlation and the advertising technology. In particular, we show that the more negative the viewer preference correlation for the channels, the more likely it is that entry leads to increased advertising. For example, this implies that CNN increases its advertising level after entry of FOX News. By contrast, if the viewer preference correlation between two channels is positive, as is the case e.g., for sports and leisure programs, entry leads to lower advertising. With regards to the advertising technology, entry leads to an increase in advertising levels if overlapping viewers are of low value, while the result can be reversed if the value of these viewers is sizeable.

Fifth, we consider the case of viewer charges. There we first show that the neutrality result carries over. Therefore, even if viewer pricing is possible, competition does not help in changing advertising levels. Furthermore, contrasting the usual economic intuition, we demonstrate that social welfare is lower with viewer pricing than without. The reason is that with viewer charges, channels have two revenues sources and charge viewers a higher aggregate price than with only advertising. As a consequence, viewer demand and advertiser revenue falls, implying that welfare is lower. This result has important implications on the welfare judgement of viewer

charges.

Finally, to validate our result on market entry, we use a panel data set of the U.S. cable television industry for the years 1989-2002. As our dataset is limited, we consider this exercise primarily suggestive, calling attention to the importance of a careful empirical investigation of related issues in the future.

In the above time period, a large number of entries occurred, which allows us to test by a simple empirical analysis how advertising levels of incumbent channels changed after these entry events. In general, we find that entry is associated to an increase in the advertising level. However, when controlling for content type by looking at different categories, namely news, sports, and info-tainment, a more refined picture emerges. Specifically, in the sports category, where viewer preferences are likely to be positively correlated, advertising levels fell after entry, while in the info-tainment segment, in which casual evidence would suggest that the viewer preference correlation is close to independent, advertising levels stayed roughly constant. Only in the news category, in which correlation is arguably negative, advertising levels significantly increased after entry. These results are consistent with the predictions of our theory.

The rest of the paper is organized as follows: Section 2 discusses the relationship with existing works. Section 3 introduces the model and Section 4 presents the equilibrium analysis. Section 5 explores in detail the effects of viewer preference correlation. Section 6 considers market entry. Section 7 contains the empirical evidence and Section 8 concludes.

## 2 Related Literature

The traditional framework in media economics makes the assumption that viewers do not switch between channels, but rather select the program they like most, see e.g., Spence and Owen (1977) or Wildman and Owen (1985). These early works usually do not allow for endogenous advertising levels or two-sided externalities between viewers and advertisers.

The seminal paper modelling the television market as a two-sided market with competition between platforms for viewers and advertisers is Anderson and Coate (2005).<sup>4</sup> In their model, viewers are distributed on a Hotelling line where platforms are located at the ends of the line. In line with early works, viewers watch only one channel while advertisers can buy commercials on both channels.<sup>5</sup> In this framework,

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<sup>4</sup>For several other applications of two-sided market models, see Rochet and Tirole (2003) or Armstrong (2006).

<sup>5</sup>In Section 5 of their paper Anderson and Coate (2005) extend the model by allowing a fraction

Anderson and Coate (2005) provide several results, e.g., that the number of entering stations can either be too high or too low compared to the socially optimal one, or that the advertising intensity can also be higher or lower than the efficient one.

The basic model of Anderson and Coate has been extended and modified in several ways. For example, Gabszewicz, Laussel and Sonnac (2004) allow viewers to mix their time between channels, Peitz and Valletti (2008) analyze optimal locations of stations, and Reisinger (2012) considers single-homing of advertisers. Dukes and Gal-Or (2003) explicitly consider product market competition between advertisers and allow for price negotiations between platforms and advertisers, while Choi (2006) or Crampes, Haritchabalet and Jullien (2009) consider the effects of free entry of platforms.

All these papers do not allow viewers to watch more than one station, i.e., they assume either/or competition, and consider a spatial framework for viewer demand. By contrast, our paper allows viewers to watch more than one channel and analyze a very general viewer demand system. In addition, we also allow for a general advertising technology.

A different framework to model competition in media markets is to use a representative viewer who watches more than one program. This approach is developed by Kind, Nilssen and Sørsgard (2007) and is used by Godes, Ofek and Savary (2009) and Kind, Nilssen and Sørsgard (2009). These papers analyze the efficiency of the market equilibrium with respect to the advertising intensity and allow for user payments. Due to the representative viewer framework, they are not concerned with overlapping viewers or viewer preference correlation. In addition, viewer demand and advertising technologies are assumed to be linear while they are general in our model.

The paper that is closest to ours is Anderson, Foros and Kind (2012b).<sup>6</sup> They also consider the case of multi-homing viewers and, in addition, allow for endogenous platform quality. They show that multi-homing viewers lead to increasing advertising levels after entry and present different equilibrium configurations in which either one or both sides multi-home. However, the modelling structure is very different from ours. For example, to focus on quality choice they consider an adapted Hotelling framework developed by Anderson, Foros and Kind (2012a), suppose that the value of overlapping viewers equals zero, and consider linear pricing to advertisers by platforms. By contrast, we suppose that quality is fixed, but allow for a relatively general viewer demand, advertising technology, and contract space. In addition, our equilibrium concept also differs from theirs with respect to belief formation of viewers.

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of viewers to switch between channels, that is, to multi-home.

<sup>6</sup>See also the survey by Anderson, Foros, Kind and Peitz (2012).

A paper that also allows for multi-homing of viewers (or users) is Athey, Calvano and Gans (2011). In their model, the effectiveness of advertising can differ for users who switch between multiple outlets and those who stick to one outlet. This is because of imperfect tracking of users. In contrast to our model, they are mainly concerned with different tracking technologies and do not allow for (negative) externalities for advertisers on viewers, which is at the core of our model.

### 3 The Model

The model features a mass one of heterogeneous viewers, a mass one of homogeneous advertisers, and two outlets (or channels), indexed by  $i \in \{1, 2\}$ . We consider the following two-stage extensive form game: at stage one platforms simultaneously offer contracts to advertisers (details specified below). At stage 2 advertisers and consumers simultaneously decide respectively whether to accept or reject, and to which channel they should connect.<sup>7</sup>

#### *Viewer Demand*

Assume that a consumer of  $(q_1, q_2)$ -type watches channel  $i$  if and only if  $q_i - \gamma n_i \geq 0$  where  $n_i$  is the amount of ads on channel  $i$ ,  $\gamma > 0$  is a nuisance parameter and  $q_i$  is the consumer type's valuation for channel  $i$ . In the baseline case we assume that  $\mathbf{q} := (q_1, q_2)$  is distributed on  $\mathbb{R}^2$ , with smooth joint cumulative distribution  $H(q_1, q_2)$ . Given the amount of advertisement on each outlet, we can back out the demand schedules:<sup>8</sup>

$$\begin{aligned} \text{Multi-homers: } D_{12} &\equiv \text{Prob}\{q_1 - \gamma n_1 \geq 0 ; q_2 - \gamma n_2 \geq 0\}, \\ \text{Single-homers}_1: D_1 &\equiv \text{Prob}\{q_1 - \gamma n_1 \geq 0 ; q_2 - \gamma n_2 \leq 0\}, \\ \text{Single-homers}_2: D_2 &\equiv \text{Prob}\{q_1 - \gamma n_1 \leq 0 ; q_2 - \gamma n_2 \geq 0\}, \\ \text{Zero-Homers: } D_0 &\equiv 1 - D_1 - D_2 - D_{12}. \end{aligned}$$

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<sup>7</sup>It is important to point out that this timing is usually assumed in two-sided market models. It is however, different to the one in Anderson et al. (2011) in which consumers form their expectation before ad levels are chosen and both consumers and advertisers rationally expect the number of agents of the other side.

<sup>8</sup>To ensure interior solutions we may suppose that

$$\frac{\partial^2 D_i}{\partial (n_i)^2} \leq 0, \quad \frac{\partial^2 D_i}{\partial (n_j)^2} \leq 0 \quad \text{and} \quad \frac{\partial^2 D_{12}}{\partial (n_i)^2} \leq 0.$$

These assumptions are actually stricter than necessary. If instead each of the three inequalities were violated but only slightly so, we still have interior solutions. The economic reason for why the conditions ensure concavity of the profit function is similar to most economic models, see e.g., Vives (2000).



### *Platforms*

Platforms (or channels) simultaneously compete to attract viewers and advertisers. In the basic model, channels receive payments only from advertisers but not from viewers.<sup>9</sup> We consider a simple contracting environment in which competing platforms make take-it-or-leave offers to advertisers, specifying an advertising intensity in exchange for a transfer. Specifically in case of duopoly, an advertising contract is a pair  $(t_i, n_i)$  which specifies a price  $t_i$  and a positive real of advertising intensity  $n_i$ . In case of monopoly where one firm owns both channels a contract is  $(t, \mathbf{n})$ , that is a transfer and a pair of advertising intensities (one for each of the platforms).

### *Advertising technology*

Advertising in our model is informative. Let  $\omega \geq 0$  denote the expected return of informing a consumer about a product. In line with the literature, see e.g., Anderson and Coate (2005) or Crampes, Haritchabalet and Jullien (2009), we assume that consumers are fully expropriated of the value of being informed. So advertising is only a nuisance for them.

Since there is a mass 1 of homogeneous advertisers, if channel  $i$  offers all advertisers the same contract with an advertising intensity of  $n_i$  and all advertisers accept this contract, the overall amount of ads on channel  $i$  is  $n_i$ .

The mass of informed viewers is determined by the number of ads that channels send,  $\mathbf{n} \equiv (n_1, n_2)$ . We denote the probability with which a single-homing viewer on channel  $i$  becomes informed about a firm's good by  $\phi_i(n_i)$ . We assume that  $\phi_i$  is smooth, nondecreasing, concave and equal to zero at  $n_i = 0$ . That is, an additional ad is always valuable but less so with the number of messages already sent. Likewise, the probability that a multi-homing viewer becomes informed depends on the number of ads he is exposed to. In example  $\phi_{12}(n_1, n_2)$  is smooth with  $\partial\phi_{12}/\partial n_i \geq 0$  and  $\phi_{12} = \phi_i(n_i)$  whenever  $n_j = 0$ . We also impose that  $\phi_{12}$  is concave in each argument with cross-partial derivative  $\partial^2\phi_{12}/\partial n_i\partial n_j \leq 0$ .

### *Payoffs and Timing*

The outlets' payoffs are equal to their respective transfer minus the fixed cost of programming. The cost is assumed equal to zero. An advertiser's payoff, in case he accepts both contracts, is equal to  $u(n_1, n_2) - t_1 - t_2$  where

$$u(n_1, n_2) := \omega D_1(n_1, n_2)\phi_1(n_1) + \omega D_2(n_1, n_2)\phi_2(n_2) + \omega D_{12}(n_1, n_2)\phi_{12}(n_1, n_2). \quad (1)$$

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<sup>9</sup>We allow for viewer pricing in Section 7.

If he only accepts the contract of channel  $i$ , the payoff is  $u(n_i) - t_i = \omega D_i(n_i, n_i) \phi_i(n_i) - t_i$ . Reservation utilities are set to zero for all players.

#### *Discussion of Modeling Assumptions*

The  $\phi_1$ ,  $\phi_2$  and  $\phi_{12}$  functions capture and summarize in a very parsimonious way several relevant aspects of viewer behavior, outlet asymmetry, and advertising technology. For example, if one outlet were more effective in reaching viewers for all intensities, this could be captured by imposing the following restriction:  $\phi_i(n) > \phi_j(n)$  for all  $n \geq 0$ .

Individual preferences for different channels are not necessarily independent. The model thus nests those specifications which add structure to preferences by positing a positive or negative relationship between valuations of different channels. One extreme class in the framework we consider are Hotelling-type spatial models with the two outlets at the opposite ends of a unit interval and viewers distributed along the interval. Specifically Hotelling is captured by the above setup via the following restriction:  $q_1 = 1 - q_2$ .<sup>10</sup>

An important property of the demand schedules, following directly from the way we defined them, is that if  $n_i$  changes but  $n_j$  is unchanged, the choice of whether to watch  $j$  remains unaffected. This restriction is in stark contrast with either/or formulations where individuals choose one channel *over* the other. For example, if  $n_i$  increases then channel  $i$  loses some of its single-homing and some of its multi-homing viewers. The former single-homing viewers now become zero homers while the former multi-homers become single-homers on channel  $j$ . The latter implies that  $\partial D_{12} / \partial n_i = -\partial D_j / \partial n_i$ .

Our assumptions on advertising contracts are meant to capture in a simple way the actual contracting in US and Canada broadcasting markets. On a seasonal basis, broadcasters and advertisers meet at the so-called “upfront” event to sell commercials for the prime-time programs of the networks. At this event, contracts that specify the number of the aired ads (so called “avails”) in exchange of a payment are signed.

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<sup>10</sup>Transportation costs and intercepts should be encoded in the distribution function. That is, if  $k - \tau * \lambda$  and  $k - \tau * (1 - \lambda)$  are the utility (gross of nuisance) of watching channel one and channel two, respectively, with  $\lambda$  uniformly distributed on  $[0, 1]$ , then one can compute the implied distribution on  $q_1 = k - \tau * \lambda$  (and similarly for  $q_2$ ) which will depend on  $\tau$ .

## 4 Analysis

### 4.1 Market provision

Our contracting environment corresponds to an intrinsic common agency setting with degenerate information and action sets. In particular, payoffs are common knowledge, both outlets do not have preferences over the action chosen by the advertiser (here advertising intensity) and payments can be contingent on the own allocation (here the number of ads).

Since advertisers are homogeneous and the advertising technology is concave, equilibrium advertising intensities must be equal across advertisers. This is the case because the marginal benefit of an additional commercial is largest for advertisers with the lowest number of commercials and hence this advertiser is willing to pay most.

We start with the case of two competing platforms. A first observation is that given a candidate equilibrium allocation  $(n_1^d, n_2^d)$ , it should be that each platform extracts the incremental value that it brings over its competitor's offer. That is

$$t_1^d = u(n_1^d, n_2^d) - u(0, n_2^d) \quad \text{and} \quad t_2^d = u(n_1^d, n_2^d) - u(n_1^d, 0).$$

Higher transfers would make it a dominant strategy for advertisers to reject the offer. Lower transfers would simply leave money on the table. Note that competing outlets cannot extract the full rent of the advertisers, i.e., advertisers obtain positive profits equal to  $u(n_1^d, n_2^d) - t_1^d - t_2^d \geq 0$ .<sup>11</sup> Outlet  $i$ 's incremental value is given by the value of delivering ads to single-homers (who exclusively watch channel  $i$ ) plus the incremental value for the multi-homers:  $\phi_{12}(n_1, n_2) - \phi_j(n_j)$ . The profit of channel  $i$  is therefore (arguments omitted)

$$\Pi_i^d = \omega (D_i \phi_i + D_{12}(\phi_{12} - \phi_j)). \quad (2)$$

The equilibrium allocation is characterized by the following system of first-order conditions:<sup>12</sup>

$$\frac{\partial \Pi^d}{\partial n_i} = \omega \left( \frac{\partial D_i}{\partial n_i} \phi_i + D_i \phi_i' + \frac{\partial D_{12}}{\partial n_i} (\phi_{12} - \phi_j) + D_{12} \frac{\partial \phi_{12}}{\partial n_i} \right) = 0. \quad (3)$$

Consider now the problem of a monopolist that owns both platforms and offers

<sup>11</sup>To see this note that our assumptions on  $\phi_{12}$  ensure that  $\phi_{12}(n_1, n_2) \leq \phi_1(n_1) + \phi_2(n_2)$ , which implies that  $t_1^d + t_2^d \leq u(n_1^d, n_2^d)$ .

<sup>12</sup>Our assumptions on the demand and advertising technology functions guarantee that the second-order conditions are satisfied.

advertising levels  $(n_1, n_2)$  in exchange for a fixed transfer  $t$ . Since advertisers are homogeneous, their surplus is fully extracted through the fixed transfer. The profit function of a monopolist is therefore given by

$$\Pi^m(\mathbf{n}) = \omega D_1 \phi_1 + \omega D_2 \phi_2 + \omega D_{12} \phi_{12}. \quad (4)$$

Taking the first-order condition of (4) and using  $\partial D_{12}/\partial n_i = -\partial D_j/\partial n_i$  in (3) we obtain

$$\frac{\partial D_i}{\partial n_i} \phi_i + D_i \phi'_i + \frac{\partial D_{12}}{\partial n_i} (\phi_{12} - \phi_j) + D_{12} \frac{\partial \phi_{12}}{\partial n_i} = 0. \quad (5)$$

(5) coincides with (3) which implies that  $\mathbf{n}^m$  and  $\mathbf{n}^d$  also coincide. We therefore obtain the following simple yet powerful result.

**Proposition 1 (Neutrality)** *The equilibrium level of advertising does not depend on the competitive structure, that is,  $\mathbf{n}^m = \mathbf{n}^d$ .*

The following reformulation of  $\Pi_i^d$ , which can be obtained by a simple algebraic manipulation, is useful to build intuition.

$$\Pi_i^d = \Pi^m - \omega \phi_j (D_j + D_{12}). \quad (6)$$

It is interesting to note that the above profit is reminiscent of the payoff induced by Clarke-type mechanisms. Each agent gets a payoff equal to the entire surplus minus a constant term equal to what the other agents would jointly get in his absence. Clarke mechanisms implement socially efficient choices, here represented by the joint monopoly solution. An alternate way to build intuition is to inspect the first-order conditions for an optimum. When deciding to increase  $n_i^m$  marginally, a monopolistic platform trades off that it loses some multi-homing viewers but increases the single-homing viewers on channel  $j$ . With the first kind of viewers the monopolist loses  $\phi_{12}$  while with second he gains  $\phi_2$ . Now in duopoly, when a platform increases  $n_i^d$  it loses multi-homing viewers and the gain that it receives from these viewers is  $\phi_{12} - \phi_2$ . But this implies that the trade-offs in both market structures are the same thereby leading to the proposition.

It is important to note that the result does not obtain due to the absence of contracting externalities. Ceteris paribus, a “more aggressive” choice by a platform, i.e., a higher advertising quantity, lowers the payoff of the other platform and shifts its marginal revenue function. This occurs because overlapping viewers can be reached through either outlet, i.e., outlets are imperfect substitutes from the advertisers’ perspective. As a consequence of this, the best reply functions are not flat in the

rival's quantity choice. Yet, despite these strategic externalities, competition does not affect the equilibrium levels of advertising.

To understand in more general terms the driving mechanism, consider the broader context of multi-principal / one agent contracting environments with perfect information. Principals—the platforms in our case—propose simultaneously and non-cooperatively an allocation in exchange for a fixed transfer to the agent—the advertiser. The equilibrium transfers are equal to the incremental surplus. It follows that if the principals do not have conflicting preferences over the allocation, then a neutrality result obtains regardless of the preferences of the agent. In our context, this condition is satisfied as the platforms' payoffs do not depend directly on  $(n_i, n_j)$  but only indirectly through the advertisers' payoffs. In other words, the outlets do not care directly about the impact of advertising levels on viewerships, but only indirectly since changes in viewerships induced by changes in the advertising intensity affect the advertisers' willingness to pay. Channel  $i$ 's equilibrium transfer is equal to  $u(n_i, n_j) - u(0, n_j)$ . Since the latter term reflects what an advertiser would get if he were to reject  $i$ 's offer, it cannot depend on  $n_i$ . Since both players independently maximize the entire payoff  $u(n_i, n_j)$  minus a constant, the neutrality result follows.

The above argument is very general and, as we shall see, extends to the either/or framework although with one important caveat. There outlets do also not have conflicting preferences over the allocation for the same reason. The only difference to the either/both framework are the advertisers' preferences over the allocation. This is since viewers either watch channel  $i$  or  $j$ , implying that  $D_{12} = 0$  and  $D'_i = -D'_j$ . To establish neutrality, consider a slight variation of the either/or framework in which there is only one advertiser (as opposed to a mass 1 of them). This can be seen as a shortcut for a setting in which all advertisers coordinate their choices. The transfer that channel  $i$  can charge to make the advertiser accept is still the incremental value of the advertiser. Therefore, the profit of channel  $i$  is  $\Pi_i^d = u(n_1^d, n_2^d) - u(0, n_j^d)$ , which in the either/or framework can be written as

$$\Pi_i^d = D_1(n_1^d, n_2^d)\phi_1(n_1) + D_2(n_1^d, n_2^d)\phi_2(n_2) - D_j(0, n_j^d)\phi_j(n_j). \quad (7)$$

The first two terms are equivalent to the profit of a monopoly firm controlling both stations while the last term is independent of  $n_i^d$ . Therefore, the first-order conditions for monopoly and duopoly coincide and neutrality obtains. By contrast, consider the case in which (the mass 1 of) advertisers do not coordinate their choices. Then the last term in (7) is now  $D_j(n_i^d, n_j^d)\phi_j(n_j)$ , that is, what an advertiser would get if he were to reject the offer of platform  $i$  conditional on all other advertisers accepting.

But this implies that the profit of channel  $i$  is just  $\Pi_i^d = D_i(n_i^d, n_j^d)\phi_i(n_i)$ , which is maximized at a level  $n_i^d$  that is below  $n_i^m$  since  $\partial D_j/\partial n_i^d < 0$ . Hence, competition results in lower equilibrium advertising levels than those that would be implemented by a joint monopoly owner.

Observe that in the either/both framework neutrality obtains regardless of whether advertisers are able to coordinate. It is thus the *combination* of either/or competition for viewers and uncoordinated choices by the advertisers that breaks down the result, creating scope for competition.<sup>13</sup>

## 4.2 Socially optimal provision

Common sense of most industry observers is that advertising levels are inefficiently high. To validate this concern we proceed to characterize the socially optimal allocation. As mentioned,  $q_i - \gamma n_i$  the utility of a single-homing viewer of platform  $i$  and by  $q_1 - \gamma n_1 + q_2 - \gamma n_2$  the utility of a multi-homing viewer. Social welfare is equal to

$$W = \int_{\gamma n_1}^{\infty} \int_0^{\gamma n_2} q_1 - \gamma n_1 h(q_1, q_2) dq_2 dq_1 + \int_0^{\gamma n_1} \int_{\gamma n_2}^{\infty} q_2 - \gamma n_2 h(q_1, q_2) dq_2 dq_1 \\ + \int_{\gamma n_1}^{\infty} \int_{\gamma n_2}^{\infty} q_1 - \gamma n_1 + q_2 - \gamma n_2 h(q_1, q_2) dq_2 dq_1 + \omega D_1 \phi_1 + \omega D_2 \phi_2 + \omega D_{12} \phi_{12}.$$

Comparing equilibrium advertising intensity denoted by  $n_i^d$  with the socially efficient advertising intensity we obtain the following:

**Proposition 2** *The equilibrium amount of advertising is inefficiently high.*

**Proof:** See the Appendix.

To see why this is the case it is useful to go back considering the incentives of a joint monopoly platform. Note that under our assumptions such a platform fully internalizes the advertisers' welfare. On the contrary, it does not internalize the viewers' welfare. More precisely, it only cares about viewers' utilities inasmuch as they contribute to the advertising revenue. The nuisance costs to viewers of an increase in ad levels are not taken into account. This leads to over-provision. By proposition 1 competing platforms implement the same allocation. Equilibrium advertising levels are therefore inefficiently high.

Proposition 2 should be taken with some caution. The overprovision result hinges on the assumption that advertisers are all alike. If this were not the case then, much

<sup>13</sup>Ambrus and Argenziano (2009) addresses the question of consumer coordination in a different context of platform competition with positive externalities.

as in previous works, a total surplus maximizing platform would have to trade off the social benefits of having an extra advertiser on board with the social nuisance costs. A discussion of what lesson should be drawn from proposition 2 is thus warranted. The result shows that platform competition does not alleviate the upward distortion in advertising levels. Such result is important insofar as it cannot be obtained when competition for viewers is not of the either/both type. For instance, in Anderson and Coate (2005) competition for (exclusive) viewers can lead to under-provision even if advertisers were all alike. The assumption of homogeneous advertisers simply allows to focus on the viewers' side of the market by shutting off screening considerations. Crucially, in what follows we show that the neutrality result, which is key in the above argument, does not vanish when allowing advertisers to hold different valuations for reaching viewers. Hence, the result that competition fails to reduce ad levels extends to this case as well. However, how important this failure is depends on whether there is overprovision to start with. Competition authorities sometimes use consumer surplus as the basis for regulation. Clearly, welfare measures that underplay the loss of surplus on the advertisers side of the market would add to the case of inefficient overprovision. Nevertheless, the mere existence of regulatory “caps” or ceilings on the number of commercials per hour in many countries is suggestive of concerns of over-provision and hence make the above failure particularly relevant.

### 4.3 Heterogeneous Advertisers

Suppose that the return from informing a consumer is no longer the same for all advertisers. Instead this return is distributed between  $\underline{\omega}$  and  $\bar{\omega}$  with cdf  $F(\omega)$  and density  $f(\omega)$ . Let us first look at the monopoly case. The monopolist can again only offer one contract  $(t, \mathbf{n})$ . But now the monopolist maximizes over the advertising intensities  $n_i$ ,  $i = 1, 2$ , and in addition over the transfer  $t$ .<sup>14</sup> But maximizing over the transfer is equivalent to choosing the marginal advertiser, that is, the advertiser with valuation  $\omega$ , who is indifferent between participating or not. Let us denote this advertiser by  $\omega_m$ . The maximization problem of the monopolist can then be written as

$$\max_{(n_i, n_{-i}, \omega_m)} \Pi^m(\mathbf{n}) = \int_{\omega_m}^{\bar{\omega}} \omega_m (D_1\phi_1 + D_2\phi_2 + D_{12}\phi_{12}) f(\omega) d\omega.$$

But it is evident that the maximization with respect to  $n_i$  is independent of the maximization with respect to  $\omega_m$ . In fact, the optimal  $n_i$  is the same as the one obtained in the case of homogeneous advertisers and characterized by the first-order

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<sup>14</sup>In case of homogeneous advertisers the monopolist was optimally setting the transfer to extract all rents from advertisers and was not excluding any of them.

condition

$$\frac{\partial D_i}{\partial n_i} \phi_i + D_i \phi_i' + \frac{\partial D_{12}}{\partial n_i} (\phi_{12} - \phi_j) + D_{12} \frac{\partial \phi_{12}}{\partial n_i} = 0,$$

while the optimal  $\omega_m$  is implicitly given by the standard formula

$$\omega_m = \frac{1 - F(\omega_m)}{f(\omega_m)}.$$

The transfer  $t^*$  is such that the marginal advertiser  $\omega_m$  obtains zero profits. Turning to the duopoly case a similar argument applies. Here the maximization problem is given by

$$\max_{(n_i, \omega_m)} \Pi_i^d = \int_{\omega_m}^{\bar{\omega}} \omega_m (D_i \phi_i + D_{12} (\phi_{12} - \phi_j)) f(\omega) d\omega.$$

By the same token the optimal  $n_i$  is independent of the optimal  $\omega_m$ . We again obtain that  $n_i^*$  is given by the same first-order condition as in case of monopoly and that  $\omega_m^*$  is implicitly given by

$$\omega_m^* = \frac{1 - F(\omega_m^*)}{f(\omega_m^*)}.$$

But this implies that the advertising intensities are the same and that the advertisers who are indeed active are also the same in monopoly and duopoly. Thus, we obtain the following result:

**Proposition 3** *The neutrality also holds if advertisers are heterogeneous with respect to their advertising values.*

Ultimately, the crucial assumption that allows to extend the result is that the probability of informing a consumer given an arbitrary allocation  $(n_i, n_j)$  is independent of the value that advertisers draw from informing that consumers. On the contrary if the  $\phi$  function were advertiser specific then the above argument would no longer apply. It is evident that the result also holds if platforms can offer a menu of contract and can perfectly discriminate between advertisers. In that case, the result is very similar to the one for the case of homogeneous advertisers.

## 5 Viewer Preference Correlation

Due to the generality of the demand specification, our framework allows us to draw conclusions on how the correlation between viewers' preferences for the two stations affects the equilibrium advertising volume. Such an analysis cannot be conducted in previous models of platform competition. These models draw either on Hotelling



competition or assume a representative viewer. In the first case the correlation between viewer preferences is perfectly negative since the viewer who likes station  $i$  most likes station  $j$  least, while in the second case viewers are all the same per assumption.

To analyze the consequences of viewer preference correlation in a simple way, we add some structure to viewers' tastes. In particular, suppose that viewer types are distributed on a unit square, that is  $q_1$  and  $q_2$  are distributed between 0 and 1. A fraction  $1 - \lambda$  of viewers is uniformly distributed on this square. The remaining fraction  $\lambda$  is uniformly located on the 45-degree line from  $(0,0)$  to  $(1,1)$ . This is illustrated in the left-hand side of Figure 1. By varying  $\lambda$  we can express different degree of correlation ranging from independent preferences if  $\lambda = 0$  to perfect positive correlation if  $\lambda = 1$ . For simplicity assume that  $\gamma = 1$ , implying that a viewer watches station  $i$  if  $q_i - n_i \geq 0$ . Finally assume that  $\phi(n_i) = 1 - e^{-n_i}$  and  $\phi(n_1, n_2) = 1 - e^{-(n_1+n_2)}$  which implies that  $\phi(\cdot)$  is strictly concave.

As can be seen from the right-hand side of Figure 1, the demand functions for the types that are uniformly distributed on the unit square are given by  $D_1 = (1 - n_1)n_2$ ,  $D_2 = (1 - n_2)n_1$  and  $D_{12} = (1 - n_1)(1 - n_2)$ . For the types located on the 45-degree line the demands, are given by  $D_1 = \max\{n_2 - n_1, 0\}$ ,  $D_2 = \max\{n_1 - n_2, 0\}$  and  $D_{12} = 1 - \max\{n_1, n_2\}$ .

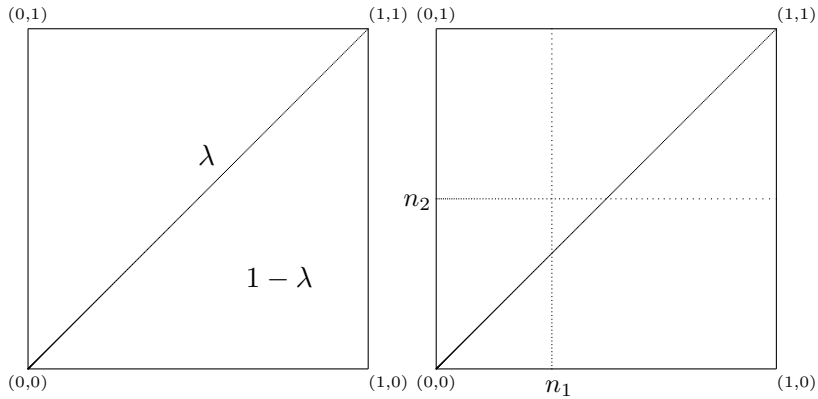


Figure 1: Positive Correlation

Likewise, we can express negative correlation by distributing a mass  $\lambda$  on on the line from  $(0,1)$  to  $(1,0)$  (rather than on the line from  $(0,0)$  to  $(1,1)$ ). The larger is  $\lambda$ , the more negative is the correlation of preferences. Analyzing the effect of viewer preference correlation on the advertising intensity we obtain the following result:

**Proposition 4** *The equilibrium advertising volume is (weakly) decreasing in the correlation of viewers' preferences.*

**Proof:** See the Appendix

To build intuition, consider the extreme cases of perfect correlation and independence. If correlation between  $q_1$  and  $q_2$  is perfectly positive, in our model all viewers are distributed on the 45-degree line. But this implies that at a symmetric equilibrium,  $D_1 = D_2 = 0$ , i.e., all viewers watch either both channels or none of them. If now one channel lowers its advertising level, the new viewers of this channel are pure single-homers, that is, they all watch exclusively this channel. Since these exclusive viewers are very valuable, the incentive for a channel to lower its advertising level is relatively large.

By contrast, if  $q_1$  and  $q_2$  are independent of each other, all viewers are uniformly distributed on the unit square. Thus, by lowering its advertising levels, a channel receives both single- and multi-homing viewers. Since the viewer composition is less valuable than in case of perfect positive correlation, the incentives to lower the advertising level is reduced, leading to a larger advertising level in equilibrium. If correlation is positive but not perfect, both effects are at work. However, the more positive the correlation is, the higher is the mass of exclusive viewers that a channel can get when lowering the advertising level. Thus, equilibrium advertising levels are decreasing with the correlation if it is positive.

We can now turn to the other extreme, the case of perfectly negative correlation. In that case if advertising levels are not too large, i.e.,  $n_1 = n_2 \leq 0.5$ , the majority of viewers watches exclusively either channel 1 or channel 2. However, by reducing its advertising level, the new viewers that a channel gets are already watching the other channel and are therefore not very valuable. Thus, the incentive to reduce the advertising level is small. As a consequence, the equilibrium amount of advertising is relatively large and, as the correlation becomes more negative, advertising levels increase. As we show in the proof, if correlation is highly negative, that is, many viewers are distributed on the line from  $(0, 1)$  to  $(1, 0)$ , then  $n_1^* = n_2^* = 0.5$  and does not change if the correlation varies. However, for moderate levels of negative correlation, advertising levels strictly rise if the correlation becomes more negative.

In sum, our framework allows for an analysis of viewer preference correlation and shows that advertising levels are lowest if this correlation is highly positive. In this case stations compete for viewers that have similar preferences for both programmes which induces the stations to lower their advertising levels. The analysis also shows that advertising levels are sensitive to the viewer preference correlation, e.g., in a Hotelling world in which correlation is perfectly negative, advertising levels are particularly high.

## 6 Entry

We now turn to the case of market entry. Such an analysis allows us to compare advertising intensities in case of a single station with the case of competition.<sup>15</sup> It is also at the heart of our empirical analysis in which we can observe entry of different stations in the U.S. television industry in our panel data set.

Suppose that there is one channel only. The viewer demand of this channel  $i$  is given by  $d_i \equiv \text{Prob}\{q_i - \gamma n_i \geq 0\}$ . Differentiating the profit function  $\Pi_i = d_i \phi_i(n_i)$  with respect to  $n_i$  yields a first-order condition of

$$\frac{\partial d_i}{\partial n_i} \phi_i + d_i \frac{\partial \phi_i}{\partial n_i} = 0.$$

To be able to compare the advertising intensity of a single station with the equilibrium one in duopoly, we can divide  $d_i$  into two different viewer sets. The first is the set that continues to watch only station  $i$  even if the rival station  $j$  is present, while the second set watches both stations after entry of station  $j$ . In the notation for the demand schedules introduced in Section 3, the first set is  $D_i$  while the second set is  $D_{12}$ . We then have  $d_i = D_i + D_{12}$ . The first-order condition above can then be rewritten as

$$\frac{\partial D_i}{\partial n_i} \phi_i + D_i \frac{\partial \phi_i}{\partial n_i} + \frac{\partial D_{12}}{\partial n_i} \phi_i + D_{12} \phi_i' = 0, \quad (8)$$

which characterizes the outlet's choice.<sup>16</sup> Comparing (8) with the equilibrium advertising level in duopoly which is implicitly given by (3) we obtain:

**Proposition 5** *Advertising intensity in case of duopoly is larger than in case of monopoly if*

$$-\frac{\partial D_{12}}{\partial n_i} (\phi_1 + \phi_2 - \phi_{12}) > D_{12} \left( \frac{\partial \phi_i}{\partial n_i} - \frac{\partial \phi_{12}}{\partial n_i} \right). \quad (9)$$

**Proof:** See the Appendix

Since  $\phi_1 + \phi_2 - \phi_{12} > 0$ , condition (9) is fulfilled if  $\partial \phi_i / \partial n_i - \partial \phi_{12} / \partial n_i$  is small. The intuition behind the result is the following: Since multi-homing viewers are less valuable for channels, the foregone benefit from losing a multi-homing viewer is relatively small. Therefore, the channel has a larger incentive to increase its advertising

<sup>15</sup>To avoid confusion, note that this exercise is different than the previous comparison between duopoly competition and the case of a monopolist operating two platforms.

<sup>16</sup>Under our assumptions, the profit function of monopolist is strictly concave. This is the case because

$$\frac{\partial^2 \Pi^m}{\partial (n_i)^2} = \phi_i \left( \frac{\partial^2 D_i}{\partial (n_i)^2} + \frac{\partial^2 D_{12}}{\partial (n_i)^2} \right) + 2\phi_i' \left( \frac{\partial D_i}{\partial n_i} + \frac{\partial D_{12}}{\partial n_i} \right) + \phi_i'' (D_i + D_{12}) < 0.$$

intensity. By contrast, under monopoly the firm can also extract the full benefit from multi-homing viewers, implying that a monopolist has a smaller incentive to reduce its advertising level. This intuition can be seen in the left-hand side of (9), which is  $\phi_1 + \phi_2 - \phi_{12}$ . Therefore, it measures the reduced value of overlapping viewers. So the lower is  $\phi_{12}$ , the lower is the left-hand side of (9), and the more likely it is that advertising levels rise after entry.

To be able to provide more precise conclusions and compare our results with previous studies, let us put more structure on the advertising technology. In particular, suppose that the technology is either of polynomial form, that is,

$$(i) \quad \phi_i(n_i) = n_i^{1/a} \quad \text{and} \quad \phi_{12}(n_1, n_2) = (n_1 + n_2)^{1/a} \quad ,$$

or negative exponential form, that is,

$$(ii) \quad \phi_i(n_i) = 1 - e^{-bn_i} \quad \text{and} \quad \phi_{12}(n_1, n_2) = 1 - e^{-b(n_1+n_2)}.$$

Since the  $\phi$ -function is increasing in the advertising level but is concave, the parameter restriction for  $a$  and  $b$  is that  $a \in (1, \infty)$  and  $b \in (0, \infty)$ . For  $a \rightarrow \infty$  and  $b \rightarrow \infty$ , the advertising technology resembles the one of Anderson, Foros and Kind (2010) in which overlapping viewers are of zero value. This is that case because then  $\phi_i(n_i) = 1$ ,  $i = 1, 2$ , while  $\phi_{12}(n_1, n_2) = 1$  as well. Hence, viewers who watch both channels add no additional value for advertisers.

Now let us consider the polynomial advertising technology given by (i) and use it in (9). We obtain that  $\phi_1 + \phi_2 - \phi_{12} = n_i^{1/a} + n_j^{1/a} - (n_i + n_j)^{1/a}$  while  $\phi_i/\partial n_i - \partial\phi_{12}/\partial n_i = 1/a(n_i)^{(1-a)/a} - 1/a(n_i + n_j)^{(1-a)/a}$ . It is easy to see that for  $a \rightarrow \infty$ , the first expression becomes 1 while the second expression becomes 0. But this implies that (9) is always satisfied and the advertising levels rises with entry. Due to continuity reasons, the is also the case for  $a$  large enough. By contrast, for  $a$  close to 1, both expression are very small, and if advertising increases with entry depends on the difference between  $D_{12}$  and  $-\partial D_{12}/\partial n_i$ . We obtain the same result for the exponential advertising technology form (ii).<sup>17</sup> The next proposition summarizes this analysis:

**Proposition 6** *Suppose that the advertising technology is given by either (i) or (ii). Then for  $a$  or  $b$  large enough, the advertising intensity increases with entry while for  $a$  close to 1 or  $b$  close to 0, the advertising intensity increases with entry if and only*

<sup>17</sup>Here,  $\phi_1 + \phi_2 - \phi_{12} = 1 - e^{-an_i} - e^{-an_j} + e^{-a(n_i+n_j)}$  and  $\phi_i/\partial n_i - \partial\phi_{12}/\partial n_i = a(e^{-an_i} - e^{-a(n_i+n_j)})$ . For  $a \rightarrow \infty$  the first expression equals 1 while, by using the rule of L'Hospital, the second expression equals zero. For  $a$  close to zero, both expressions are also close to zero.

if  $-\partial D_{12}/\partial n_i > D_{12}$ .

The proposition shows that if the advertising technology is highly concave, which implies that overlapping viewers are of low value, entry leads to a rise in the advertising level. The intuition is that the negative effect of losing viewers through additional advertising becomes small, and so stations expand their advertising intensity. By contrast if the advertising technology is only mildly concave, the result is less clear-cut and depends on the specifics of the demand function. Therefore, our analysis generalizes the one by Anderson, Foros and Kind (2010) who consider the case of an advertising technology with zero value for overlapping viewers.

We so far focussed on differences in the advertising technology when analyzing the effects of entry. However, our framework also allows to consider how the viewers' preferences affect the entry effects. This is of particular importance for the empirical analysis since changes in the advertising technology are much less clear-cut than differences in the correlation of viewers' preferences between stations. Hence, the obtained result can be tested in the empirical analysis.

Consider the same demand structure as introduced in the last section. That is, viewers are uniformly distributed on the unit square and correlation can be expressed by the mass of consumers on the 45-degree line or on the line from  $(0, 1)$  to  $(1, 0)$ . When now comparing the advertising intensity in case of a single station with the one under duopoly we obtain the following result:

**Proposition 7** *The equilibrium advertising volume with entry is lower than without entry if the correlation of viewers' preferences is positive but it is higher with entry than without if the correlation is negative. For independent distribution of viewers' preferences the advertising volumes in both cases coincide.*

**Proof:** See the Appendix

The intuition behind the result is as follows: If correlation is positive, many viewers multi-home. This leads to an increasing incentive of channels to obtain exclusive viewers resulting in a fall of the advertising intensity. Thus, with positive correlation we obtain the same result as derived in previous literature with single-homing viewers, i.e., competition leads to a fall in the advertising level. However, the intuition for these results is different in the two cases. In the case of single-homing viewers, viewers switch to the competitor if advertising levels on a channel rise thereby confining these advertising levels. In our case, if correlation becomes more positive, exclusive viewers become scarce. Thus, channels reduce their advertising levels to get some of these viewers.

By contrast, if correlation is negative, we obtain the result that entry leads to an increase in advertising levels. The intuition is that a channel attracts many multi-homing viewers under duopoly when lowering the advertising level. Since these viewers are of lower value than the exclusive viewers that a monopolist can attract, the incentives to lower advertising levels are diminished leading to more advertising after entry.

An important implication of this analysis is that the entry of FOX News should have led to an increase in the advertising level of e.g., CNN, for which it is likely that preferences are negatively correlated. However, for channels with positive correlation, like e.g., sports programmes, our model predicts the opposite. As we will demonstrate later, this prediction is indeed validated by the empirical analysis.

## 7 Viewer Pricing

In this section we consider the possibility of channels to charge a price to viewers who watch their program. In particular, we are interested if the neutrality result carries over to the case of viewer pricing and how the market outcome changes when two pricing instruments are available. The analysis is also of strong relevance for policy makers because one might expect that an additional instrument can correct potential market failures. As we will show, the opposite occurs in our model.

We denote the price that a viewer pays for watching channel  $i$  by  $p_i$ . In line with the literature we restrict the viewer charge to be non-negative, since viewer subsidies seem to be difficult to implement.<sup>18</sup> The utility of a viewer of type  $q_i$  from watching channel  $i$  is then given by  $q_i - \gamma n_i - p_i$ . The demand schedules of Section 2 are then given by

$$\begin{aligned} \text{Multi-homers} : \quad D_{12} &\equiv \text{Prob}\{q_1 - \gamma n_1 - p_1 \geq 0 ; q_2 - \gamma n_2 - p_2 \geq 0\}, \\ \text{Single-homers}_1 : \quad D_1 &\equiv \text{Prob}\{q_1 - \gamma n_1 - p_1 \geq 0 ; q_2 - \gamma n_2 - p_2 \leq 0\}, \\ \text{Single-homers}_2 : \quad D_2 &\equiv \text{Prob}\{q_1 - \gamma n_1 - p_1 \leq 0 ; q_2 - \gamma n_2 - p_2 \geq 0\}, \\ \text{Zero-Homers} : \quad D_0 &\equiv 1 - D_1 - D_2 - D_{12}. \end{aligned}$$

We first turn to the comparison of advertising levels in duopoly and in monopoly. The profit function of channel  $i$  in duopoly is

$$\Pi_i^d = \omega (D_i \phi_i + D_{12} (\phi_{12} - \phi_j)) + p_i (D_i + D_{12}).$$

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<sup>18</sup>For example, as Anderson and Coate (2005) point out, even if monitoring of viewer behavior is possible, it is impossible to make sure that the viewer is indeed paying attention.

Differentiating with respect to  $n_i$  and  $p_i$ , we obtain first-order conditions of

$$\frac{\partial \Pi_i^d}{\partial n_i} = \omega \left[ \frac{\partial D_i}{\partial n_i} \phi_i + D_i \phi_i' + \frac{\partial D_{12}}{\partial n_i} (\phi_{12} - \phi_j) + D_{12} \frac{\partial \phi_{12}}{\partial n_i} \right] + p_i \left( \frac{\partial D_i}{\partial n_i} + \frac{\partial D_{12}}{\partial n_i} \right) = 0 \quad (10)$$

and

$$\frac{\partial \Pi_i^d}{\partial p_i} = \omega \left[ \frac{\partial D_i}{\partial p_i} \phi_i + \frac{\partial D_{12}}{\partial p_i} (\phi_{12} - \phi_j) \right] + D_i + D_{12} + p_i \left( \frac{\partial D_i}{\partial p_i} + \frac{\partial D_{12}}{\partial p_i} \right) = 0. \quad (11)$$

Since by our assumptions on viewer demand and advertising technology, the second-order conditions are satisfied, equations (10) and (11) determine the equilibrium advertising intensity and viewer charge in duopoly.

The profit function of a monopolist is

$$\Pi^m = \omega (D_1 \phi_1 + D_2 \phi_2 + D_{12} \phi_{12}) + p_1 D_1 + p_2 D_2 + (p_1 + p_2) D_{12}.$$

Differentiating this function with respect to  $n_i$  and  $p_i$ , and using that  $\partial D_j / \partial n_i = -\partial D_{12} / \partial n_i$  and  $\partial D_j / \partial p_i = -\partial D_{12} / \partial p_i$ , it is easy to check that we obtain the same first-order conditions as in (10) and (11). Therefore, advertising levels in monopoly and duopoly are again the same. It is easy to verify that introducing heterogeneity of advertisers in the same way as in Section 3 does not change this result. Thus, we obtain the following proposition:

**Proposition 8** *The neutrality result that  $n_i^d = n_i^m$  carries over to the case of viewer pricing.*

The result shows that viewer pricing does not change the similarity in the trade-off for a monopolist and a duopolist. So, the neutrality between the two scenarios does not depend on the number of pricing instruments but is inherent in the either/both structure of competition.

However, the advertising intensity is affected by the possibility of viewer charges. Since viewer charges provide channels with an additional revenue source, channels substitute some advertising revenues for viewer revenues, thereby reducing the advertising intensity. Because of this many proponents of pay-tv channels argue that viewer pricing improves welfare by correcting the excessive advertising intensity, at least partly. However, our next result shows that opposite is the case:

**Proposition 9** *Social welfare with viewer pricing is unambiguously lower than without viewer pricing.*

**Proof:** See the Appendix

The intuition for this result is that viewer pricing causes an additional effect over and above the reduction of advertising levels. Since channels can charge viewers, they influence viewer demand by two instruments, i.e., the viewer price and the advertising level. The full price that viewers pay consists of the monetary price and the advertising nuisance. Since both instruments generate profits to channels, the full price is larger with viewer charges implying that viewer demand falls. But since advertising revenues are smaller and viewer demand is lower, social welfare is unambiguously lower with viewer pricing.

This clear-cut policy result contrasts with the one for either/or competition. There viewer charges can increase or decrease social welfare. This is because in these models due to the Hotelling framework viewers either watch one or the other channel but do not abstain from watching at all. Therefore, aggregate demand does not fall implying that the reduction of advertising leads to higher welfare if advertising was excessive without viewer pricing. If advertising was insufficient without viewer pricing, welfare falls in these models. By contrast, in our general model of either/both competition, the effect of reduced demand is always present, and is a crucial factor of why viewer pricing reduces welfare.

From the policy perspective, our analysis casts doubts on the arguments that viewer pricing corrects inefficiencies in the TV market. By contrast, if viewers can watch multiple channels, competition between channels does not lead to a change in advertising level—the neutrality result—and so channels use the pricing instrument mainly to extract more viewer rent thereby reducing demand. In fact, this can be observed in several countries in which pay-tv channels have a very small number of subscribers although they provide high-quality content.

## 8 Empirical Evidence

Our data is provided by Kagan-SNL a highly regarded proprietary source for information on broadcasting markets. The data consists of a time series of 68 basic cable channel cross-sections, covering the period from 1989 to 2002. That is, channels received by a cable subscriber on the basic lineup. It covers almost all of the cable industry advertising revenues (75% of all industry revenue is generated by the biggest 20 networks in our dataset). The cross section contains data on subscribers, advertising revenues, programming expenses, cash flow and prime-time rating. Most importantly for each channel/year we have information on the average number of 30 seconds advertising slots per hour of programming (in jargon “avails”). Finally we



have a record of all new network launches that occurred in our sample period, a total of 43 launches.

We hand-picked the most significant entry events that occurred in our sample period to eyeball the impact of entry of well known networks. Ideally we could test our model by checking whether the observed outcomes are consistent with viewer behavior. Unfortunately we have no measure of overlapping viewership. Instead we use the analysis of section 6 that maps preferences in user behavior. Needless to say, we don't observe preferences either. However we can make reasonable assumptions on preferences by slicing-up our data set in different categories. In what follows we consider three categories consistent, arguably, with positive correlation, negative correlation and no correlation. We postulate preferences for all-news stations to be negatively correlated. For example we postulate Fox News viewers to have a low valuation for CNBC and viceversa. Similarly we postulate preferences for infotainment channels (the three biggest being Discovery Channel, Lifetime Television and the Weather Channel) to be independent. Finally we look at sports assuming that those who watch ESPN are more likely to watch ESPN2.

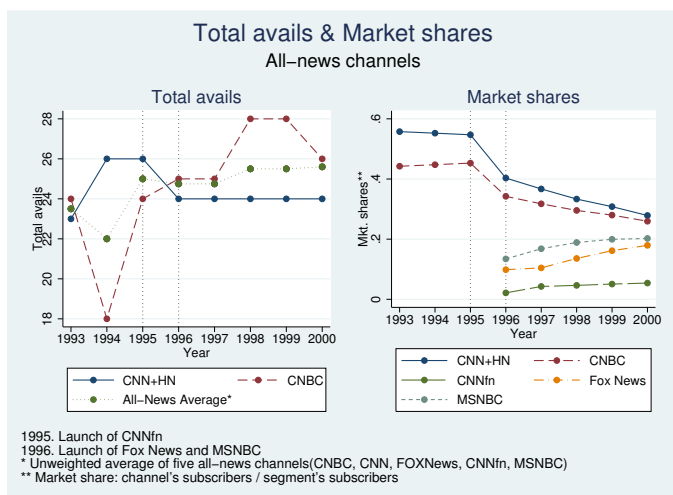


Fig. 2: All-news segment.

Consider first “all-news” channels. The left panel of figure 2 plots the average number of avails against time. The right panel shows the relative sizes of the different players considered.

The three substantial launches in news in our sample period are CNN financial,

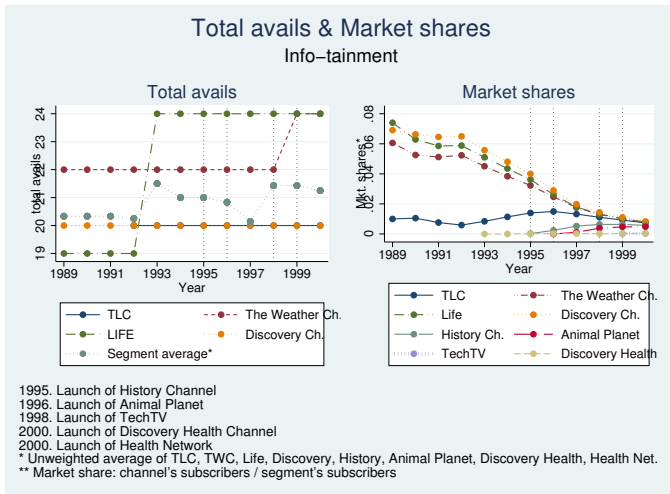


Fig. 3: Info-tainment segment.

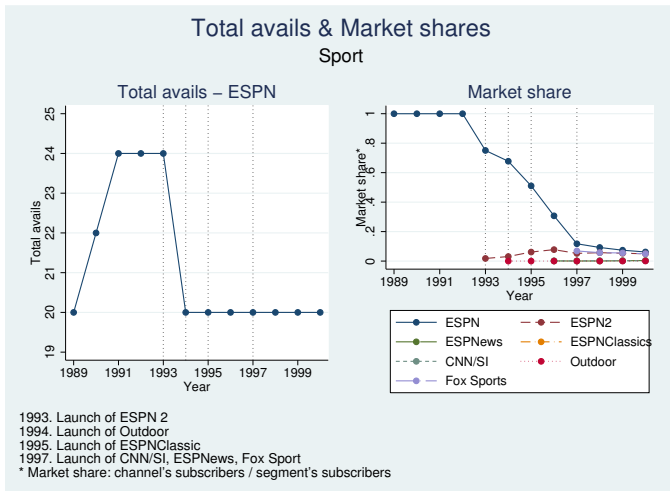


Fig. 4: Sports segment.

Fox News and MSNBC.<sup>19 20</sup> We register an increase of the number of avails contextual with these events (some refer to this fact as the “Fox News effect” or “Fox News puzzle”). Info-tainment is a category whose broadcast programming do not fall in music, sports, news, kids or pure entertainment (comedy, drama, movies, shows) category.

<sup>19</sup>In what follows we ranked entry events by looking at the market share in terms of subscribers five years after entry and focused on the impact of channels whose market share after entry was higher than 1%. We include a list of all entry events in all categories in the appendix.

<sup>20</sup>Given the yearly frequency of our dataset, and since we are looking at strategic choices if entry occurs after the sixth month of a calendar year, we plot a dotted line on the following year.

Figure 3 shows that despite a good deal of entry between 1995 and 2000 the strategic choices of the four biggest channels didn't change, save for an *increase* from 22 to 24 slots per hour registered in 1998 operated by the Weather channel. The sport category is by far the most profitable (in terms of ad revenues) but also the more concentrated. Up until 1993 ESPN is the only all sports channel in our dataset. We speculate that this is a byproduct of exclusivity in broadcasting rights of major events. ESPN substantially decreased its advertising levels following the launch of ESPN2. We also obtained similar patterns for the kids segment and movie segment (the relative figures are relegated at the end of this document).

### 8.1 Regression analysis

In what follows we attempt to estimate the impact of entry on the incumbents' choices of ad levels. There are 816 potential observations in our data set (68 channels times 12 years - from 1989 to 2000). Over the course of the years we observe entry by a total of 43 channels. The panel is thus unbalanced reducing the number of observations to less than half of that. Using information contained in the channel description we partitioned channels into three categories: sports, news, entertainment.<sup>21</sup> Table 1 contains definitions, means and standard deviations of the primary variables in the data set.

The empirical strategy is to regress strategic choices (here the logarithm of average number of hourly avails) on a measure of entry and a number of controls. More precisely we estimate a static linear model with unobserved heterogeneity of the form:

$$\ln(y_{ijt}) = \alpha + \beta * \text{Incumbents}_{jt} + \gamma X_{it} + \tau_t + \eta_i + \nu_{it}, \quad (12)$$

where  $\beta$  is the parameter of interest and  $\eta_i$  is treated as a fixed effect. The dependent variable is a direct measure of supply choices of a channel  $i$  in segment  $j$  in year  $t$ . The main explanatory variable "incumbent $_j$ " measures the number of firms that are present in segment  $j$  at time  $t$ . In addition, since it could take some time for new entrants to become active on the advertising market, we repeat the analysis using a lagged measure of entry as the main explanatory variable.

Needless to say this strategy has several pitfalls. In particular the issue of entry endogeneity on incumbent performance. In general it is hard to instrument for entry. A paved road is the exploitation of policy changes or technological shocks that lowered entry barriers. Unfortunately this did not happen in our sample period (at least as

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<sup>21</sup>See the appendix for a list of channels and channel assignments to categories (or market segments).

far as we know). Our main source of concern is the increase in advertising prices per viewer in broadcasting markets registered at the end of the nineties. Real prices per viewer per avail more than double. This (we believe) is due to sustained GDP growth. The conjecture is that firms advertise more during booms because the opportunity cost of not informing is higher. ( $\omega$  increases). On the other hand a booming economy doesn't imply that consumers spend more time watching TV. That attention is still scarce. So higher demand inflates also the opportunity cost of *not* increasing ad-levels. We don't observe the advertisers' demand for ad-slots (we only observe the outlets' choices). To disentangle increases due changes in market structure from increases due to demand side factors, we use two different proxies for advertisers demand. First current and lagged GDP measures. Second the U.S. Consumer Confidence Index (CCI).<sup>22</sup> We don't use prices because these are endogenously determined. Supply side changes would wash out and confound the effect of changes on the demand side when measured by prices. We also include controls for the year, segment, number of subscribers, programming expenses and gross advertising revenues.

Results are presented in Table II (next page). In summary, in all our specifications we find a significative and large impact of market structure on the number of avails. This effect is there regardless of whether we consider lagged or current dependent variables and is robust to a number of controls.

## 9 Conclusion

This paper presented a media market model with either/both competition on the viewer side. The model allows for general viewer demand and advertising technologies. In this framework, a neutrality result between competition and joint ownership emerges, that is, the advertising level is the same in case of duopoly and in the case in which both stations are under the control of a single owner. Moreover, for both market structures, there is a tendency of excessive provision of advertising as compared to the socially optimal level. Market entry (if it leads to an increase in the number of channels) leads to an increase in the advertising level if correlation is negative but lowers advertising levels for positive correlation. This result is validated by a simple empirical analysis. Finally, the possibility to charge viewers unambiguously lowers welfare because both viewer demand and advertising revenue fall.

A fundamental question for which our theory might serve as a useful building block is how these considerations would change the incentives towards programming.

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<sup>22</sup>This measure is an indicator of the optimism of consumers on the state of the economy and hence is a predictor of consumer spending.

Supposing one could affect the competition mode and the amount of overlap in viewership, through an appropriate choice of programming, our model would allow to draw implications for the emerging TV landscape. We leave these issues for future research.

## 10 Appendix

### Proof of Proposition 2:

We first look at the last three terms in  $W$ , i.e.,  $\omega D_2 \phi_2 + \omega D_{12} \phi_{12}$ . Taking the derivative of these terms gives<sup>23</sup>

$$\frac{\partial D_i}{\partial n_i} \phi_i + D_i \phi'_i + \frac{\partial D_j}{\partial n_i} \phi_j + \frac{\partial D_{12}}{\partial n_i} \phi_{12} + D_{12} \frac{\partial \phi_{12}}{\partial n_i}. \quad (13)$$

It is easy to check that the first principal minors of the Hessian, i.e.,  $\partial^2 \Pi^m / \partial (n_i)^2$  are both negative if the assumptions on the demand schedule and the probabilities  $\phi_k$ ,  $k = 1, 2, 12$ , are fulfilled. Checking that the determinant of Hessian is positive, i.e.,  $(\partial^2 \Pi^m / \partial (n_1)^2) (\partial^2 \Pi^m / \partial (n_2)^2) - (\partial^2 \Pi^m / (\partial n_1 \partial n_2))^2 > 0$ , we obtain that this is indeed the case if  $|\partial D_i / \partial n_i| \geq |\partial D_i / \partial n_{-i}|$ ,  $|\partial^2 D_i / \partial (n_i)^2| \geq |\partial^2 D_i / \partial n_i \partial n_{-i}|$  and  $|\partial^2 \phi_i / \partial (n_i)^2| \geq |\partial^2 \phi_i / \partial n_i \partial n_{-i}|$ . Therefore, the last three terms are concave in  $n_i$ .

We can now use  $\partial D_{12} / \partial n_i = -\partial D_j / \partial n_i$  in (13) to obtain after rearranging

$$\frac{\partial D_i}{\partial n_i} \phi_i + D_i \phi'_i + \frac{\partial D_{12}}{\partial n_i} (\phi_{12} - \phi_j) + D_{12} \frac{\partial \phi_{12}}{\partial n_i}.$$

From (3) we know that at  $n_i = n^d$  the last expression equals zero.

However, the first terms in  $W$  are the utilities of the viewers which are strictly decreasing in  $n_i$ . As a consequence, the first-order condition with respect to  $n_i$  of  $W$  evaluated at  $n_i = n_i^d$  is strictly negative, which implies that there is too much advertising. ■

### Proof of Proposition 4:

We start with the case of positive correlation. As is evident from Figure 1, at  $n_1 = n_2$  the demand function of the  $\lambda$ -types exhibits a kink. This is the case because  $D_1 = D_2 = 0$  for the  $\lambda$ -types at  $n_1 = n_2$  but  $D_i$  becomes positive if channel  $i$  reduces  $n_i$  slightly. Since there is a positive mass of  $\lambda$ -types, demand is kinked at this point.

To avoid this problem and be able to use differentiation techniques, we perturb the model by assuming that the  $\lambda$ -types are not just distributed on the 45-degree line but on the area that includes the space in  $\epsilon$ -distance around the 45-degree line and we will later let  $\epsilon$  go to zero. This preference configuration with the  $\epsilon$ -area is displayed in Figure 2 on the left-hand side. The advantage of this formulation is that, as shown in the right-hand side of Figure 2, both  $D_1$  and  $D_2$  for the  $\lambda$ -types

<sup>23</sup>For simplicity we omit the arguments of the functions in the following.

are strictly positive at  $n_1 = n_2$ . Therefore, when slightly changing  $n_i$  around a symmetric equilibrium, the profit function  $\Pi_i$  changes continuously, allowing us to apply differentiation techniques. After letting  $\epsilon \rightarrow 0$ , we obtain the equilibrium that arises when approaching the framework with viewers distributed just on the 45-degree line.

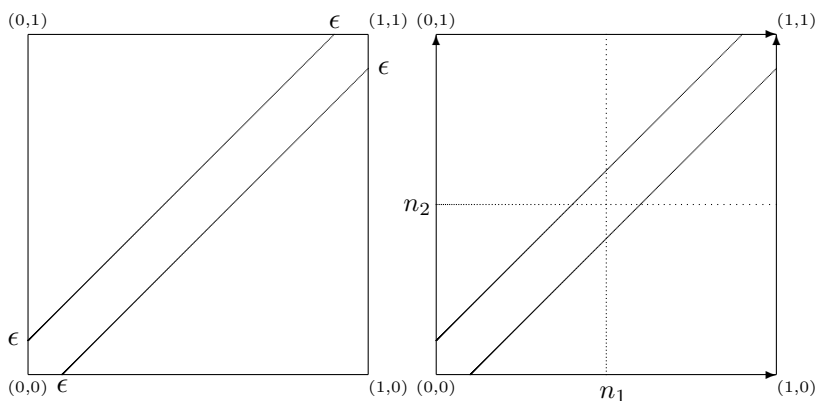


Figure 5: An Area with Positive Correlation

We can now derive the demand functions for the viewers located on different points on the unit square. In the following we denote the demands for viewers in the  $\epsilon$ -area by  $D_1^e$ ,  $D_2^e$  and  $D_{12}^e$  and the demands by the viewers outside this area by  $D_1^s$ ,  $D_2^s$  and  $D_{12}^s$ . This is illustrated in Figure 3.<sup>24</sup>

We first determine the  $\epsilon$ -area. Doing so yields that its volume is  $2\epsilon(1-\epsilon) + \epsilon^2 \equiv \kappa$ . Then calculating the demands, we obtain

$$D_1^e = \frac{(n_2 - n_1 + \epsilon)^2}{2\kappa}, \quad D_2^e = \frac{(n_1 - n_2 + \epsilon)^2}{2\kappa},$$

and

$$D_{12}^e = \frac{2\epsilon - \epsilon^2 - \epsilon(n_1 + n_2) + (n_1 n_2 - (n_1^2 - n_2^2)/2)}{\kappa}.$$

Similarly, determining the demands for the types distributed outside the  $\epsilon$ -area, we obtain

$$D_1^s = \frac{2(1 - n_1)n_2 - (n_2 - n_1 + \epsilon)^2}{2(1 - \kappa)}, \quad D_2^s = \frac{2(1 - n_2)n_1 - (n_1 - n_2 + \epsilon)^2}{2(1 - \kappa)},$$

<sup>24</sup> $D_{12}^s$  shows up twice just to express that both areas belong to  $D_{12}^s$ .

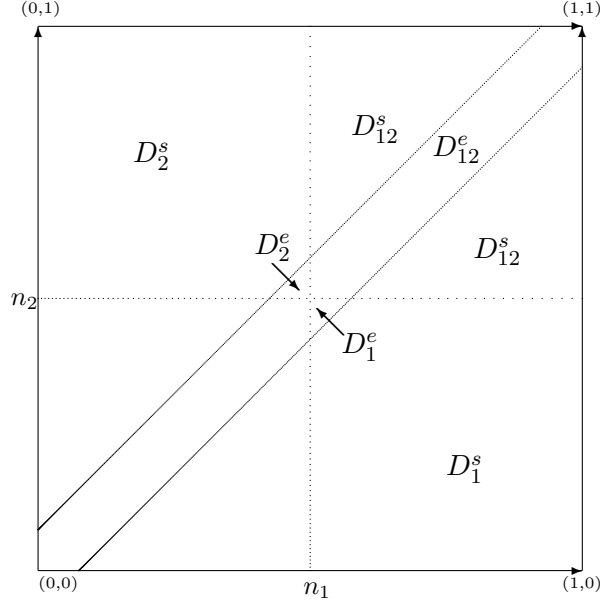


Figure 6: Demands

and

$$D_{12}^s = \frac{(1 - n_2 - \epsilon)^2 + (1 - n_1 - \epsilon)^2}{2(1 - \kappa)}.$$

The profit function of channel  $i$  in duopoly is given by

$$\Pi_i^d = \omega \left[ (\lambda D_i^e + (1 - \lambda) D_i^s) (1 - e^{-n_i}) + (\lambda D_{12}^e + (1 - \lambda) D_{12}^s) (e^{-n_i} - e^{-(n_1 + n_2)}) \right] \quad (14)$$

leading to a first-order condition of

$$\begin{aligned} \frac{\partial \Pi_i^d}{\partial n_1} = & \left( \lambda \frac{\partial D_i^e}{\partial n_1} + (1 - \lambda) \frac{\partial D_i^s}{\partial n_1} \right) (1 - e^{-n_i}) + (\lambda D_i^e + (1 - \lambda) D_i^s) e^{-n_i} \\ & + \left( \lambda \frac{\partial D_{12}^e}{\partial n_1} + (1 - \lambda) \frac{\partial D_{12}^s}{\partial n_1} \right) (e^{-n_i} - e^{-(n_1 + n_2)}) + (\lambda D_{12}^e + (1 - \lambda) D_{12}^s) e^{-(n_1 + n_2)} = 0, \end{aligned} \quad (15)$$

where the partial derivatives of the different demand regions with respect to  $n_i$  can be easily calculated from the demands given above.

Using that at a symmetric equilibrium  $n_1 = n_2 = n^*$  and letting  $\epsilon \rightarrow 0$ , we obtain that  $n^*$  is implicitly given by

$$\lambda n^* - n^* - \frac{\lambda}{2} + e^{-n^*} \left[ \lambda + 3n^* + \lambda (n^*)^2 - 1 - (n^*)^2 - 3\lambda n^* \right] \quad (16)$$



$$+e^{-2n^*} \left[ 2 + (n^*)^2 + 2\lambda n^* - \frac{\lambda}{2} - 3n^* - \lambda (n^*)^2 \right] = 0.$$

At  $\lambda = 0$ , we obtain

$$e^{-n^*} \left[ \left( 3n^* - (n^*)^2 - 1 \right) + e^{-n^*} \left( 2 + (n^*)^2 - 3n^* \right) \right] = n^*.$$

Solving this for  $n^*$  we obtain that there is a unique solution given by  $n^* = 0.443$ . Similarly, at  $\lambda = 1$ , (16) writes as

$$e^{-2n^*} \left( \frac{3}{2} - n^* \right) = \frac{1}{2}.$$

Solving this yields  $n^* = 0.369$ .

To determine how  $n^*$  changes with  $\lambda$  we can apply the Implicit Function Theorem to (16) to get

$$\text{sign} \left\{ \frac{dn^*}{d\lambda} \right\} = \text{sign} \left\{ -\frac{1}{2} + n^* - e^{-n^*} \left( 3n^* - 1 - (n^*)^2 \right) - e^{-2n^*} \left( \frac{1}{2} + (n^*)^2 - n^* \right) \right\}.$$

It is easy to verify that for all values of  $n^* \in [0.369, 0.443]$  the sign of  $dn^*/d\lambda$  is strictly negative. But this implies that for all  $\lambda \in [0, 1]$ ,  $n^*$  is strictly decreasing with  $\lambda$ .

We now turn to the case of negative correlation. Here the analysis is simpler. However, we need to distinguish between two cases, namely, the one in which  $D_{12}^e$  is positive and the one in which it is zero. The first case is displayed on the left-hand side of Figure 4 and the second case on the right-hand side.

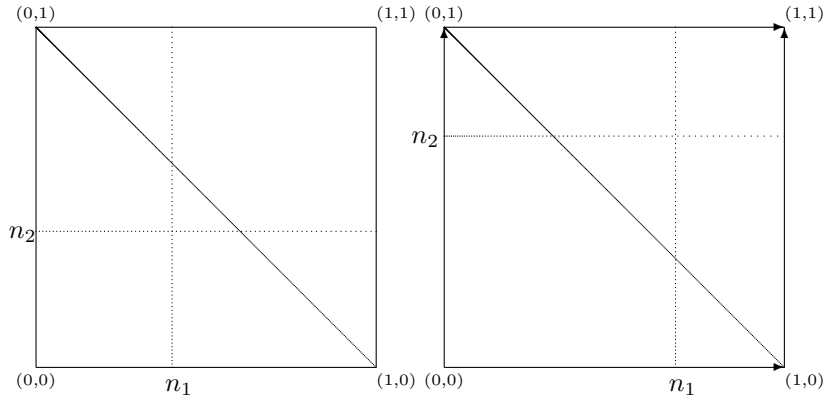


Figure 7: Negative Correlation

As is easy to check in the first case demand of the  $\lambda$ -types are given by

$$D_1^e = n_2, \quad D_2^e = n_1, \quad \text{and} \quad D_{12}^e = (1 - n_1 - n_2),$$

while the second case demands are

$$D_1^e = 1 - n_1, \quad D_2^e = 1 - n_2, \quad \text{and} \quad D_{12} = 0.$$

For the  $1 - \lambda$ -types we have

$$D_1^s = (1 - n_1)n_2 \quad D_2^s = (1 - n_2)n_1 \quad D_{12}^s = (1 - n_1)(1 - n_2)$$

independent of the case under consideration.

We start with the first case. Here, we need to take into account that the demand configuration in this case can only be an equilibrium if  $n_1 + n_2 \leq 1$  since otherwise we would have  $D_{12}^e = 0$ . The profit functions and the first-order conditions can be written as in (14) and (15), just with the adapted demand function. We can then again solve the first-order conditions for the symmetric equilibrium. Here we obtain that  $n^*$  is defined by

$$\begin{aligned} & (\lambda - 1)n^* + e^{-n^*} \left[ 3n^* + (\lambda - 1)(n^*)^2 - 2\lambda n^* - 1 \right] \\ & + e^{-2n^*} \left[ 2 + \lambda n^* - 3n^* - (\lambda - 1)(n^*)^2 \right] = 0. \end{aligned} \quad (17)$$

Applying the Implicit Function Theorem we get

$$\text{sign} \left\{ \frac{dn^*}{d\lambda} \right\} = \text{sign} \left\{ n^* - e^{-n^*} n^* (2 - n^*) - e^{-2n^*} n^* (1 - n^*) \right\},$$

which is positive for all  $n^* \in [0.443, 0.5]$ . Inserting  $n^* = 0.5$  into (17) and solving for  $\lambda$ , we obtain that  $\lambda = 0.529$ . Therefore, a symmetric equilibrium exists with the demand configuration given by case 1 as long as  $\lambda \leq 0.529$ .

We can do the same analysis for the second case in which  $D_{12}^e$  is equal to zero. However, building the first-order conditions for this case and solving for the symmetric equilibrium we obtain that for all  $\lambda \in [0, 1]$ ,  $n^* < 0.5$  implying that this demand configuration can never be an equilibrium.

Therefore, for  $\lambda > 0.529$  the only symmetric equilibrium is that both channels set  $n_i^*$  exactly equal to 0.5, leaving  $D_{12}^s$  just equal to zero. Lowering the advertising level is not profitable since this does not lead to increase in  $D_i^e$  because then the case  $D_i^e = n_{-i}$  becomes relevant. However, also increasing the advertising level is not

profitable since then  $D_i^e$  falls by too much due to the fact that the case  $D_i^e = 1 - n_i$  is relevant. As a consequence, we obtain that for negative correlation  $n^*$  is weakly increasing over the range  $\lambda \in [0, 1]$ ;  $n^* = 0.443$  at  $\lambda = 0$ ,  $n_i^*$  strictly increases up to  $n^* = 0.5$  at  $\lambda = 0.529$  and stays at this level for  $\lambda \in [0.529, 1]$ . ■

### Proof of Proposition 5:

Inserting  $n_i^d$  defined in (3) into the left-hand side of (8) we obtain

$$\frac{\partial D_{12}}{\partial n_i}(\phi_1 + \phi_2 - \phi_{12}) + D_{12} \left( \frac{\partial \phi_i}{\partial n_i} - \frac{\partial \phi_{12}}{\partial n_i} \right). \quad (18)$$

After rearranging we obtain that (18) is negative if (9) holds. But if (18) is negative, this implies that at  $n_i = n_i^d$  the first-order condition of a monopolist is negative. But the fact that the first-order condition of a monopoly is negative in  $n_i^d$  implies that  $n_i^d$  is larger than the advertising level chosen by a monopolist. ■

### Proof of Proposition 7:

Keeping the demand notation as it was derived using Figure 3, the profit function of a monopolist owning a single channel can be written as

$$\Pi_i^m = \omega [(\lambda D_i^e + (1 - \lambda)D_i^s + \lambda D_{12}^e + (1 - \lambda)D_{12}^s)](1 - e^{-n_i}),$$

which leads to first-order condition of

$$\begin{aligned} \frac{\partial \Pi_i^m}{\partial n_i} &= \left( \lambda \frac{\partial D_i}{\partial n_i} + (1 - \lambda) \frac{\partial D_i^s}{\partial n_i} + \lambda \frac{\partial D_{12}}{\partial n_i} + (1 - \lambda) \frac{\partial D_{12}^s}{\partial n_i} \right) (1 - e^{-n_i}) \\ &+ (\lambda D_i + (1 - \lambda)D_i^s + \lambda D_{12} + (1 - \lambda)D_{12}^s)e^{-n_i} = 0. \end{aligned}$$

Inserting the respective values into this first-order condition and rearranging it can be written as

$$e^{-n_i^*} (2 - n_i^*) = 1.$$

Therefore,  $n_i^*$  is independent of  $\lambda$ . Solving for  $n_i^*$  yields  $n_i^* = 0.443$ . This corresponds to the equilibrium under duopoly for independent viewerships. Since we know that  $n_i^* < 0.443$  for positive correlation and  $n_i^* > 0.443$  for negative correlation, the result follows. ■

### Proof of Proposition 9:

We start with a comparison of the equilibrium advertising intensity in case of viewer pricing and in case without. In case of viewer pricing, the equilibrium advertising intensity is given by the derivative of  $\omega (D_1\phi_1 + D_2\phi_2 + D_{12}\phi_{12}) + p_1D_1 + p_2D_2 + (p_1 + p_2)D_{12}$  with respect to  $n_i$ . By contrast, in case without viewer pricing the equilibrium advertising intensity is given by the derivative of  $\omega (D_1\phi_1 + D_2\phi_2 + D_{12}\phi_{12})$  with respect to  $n_i$ . Since  $p_1, p_2 \geq 0$  and  $\partial D_i/\partial n_i < 0$ ,  $\partial D_{12}/\partial n_i < 0$  and  $\partial D_j/\partial n_i = -\partial D_{12}/\partial n_i$ , the derivative of  $p_1D_1 + p_2D_2 + (p_1 + p_2)D_{12}$  with respect to  $n_i$  is negative. This implies that the first-order condition with respect to  $n_i$  in case of viewer pricing is negative at the equilibrium value of  $n_i$  for the case without viewer pricing. As a consequence, the equilibrium advertising intensity with viewer pricing is below the one without viewer pricing. This implies that advertising revenue is lower. If in addition, the number of viewers were also lower with pricing than without, social welfare with viewer pricing must be lower than without viewer pricing. In what follows we show that this is indeed the case.

The monopoly profit function in case of viewer pricing can be written as

$$D_1 (\omega\phi_1 + p_1) + D_2 (\omega\phi_2 + p_2) + D_{12} (\omega\phi_{12} + p_1 + p_2).$$

Therefore, for any demand segment, the monopolist has two revenue sources. It can either use advertising or viewer pricing or both. This depends on the shape of the per-viewer revenues of advertising ( $\omega\phi_i$  and  $\omega\phi_{12}$ ), the shape of the per-viewer revenue of pricing ( $p_i$ ) and how the viewer demand reacts to changes in the advertising level and the viewer price.

To determine the reaction of viewer demand, we write  $D_i = \int_{\gamma n_i + p_i}^{\infty} \int_0^{\gamma n_j + p_j} h(q_i, q_j) dq_j dq_i$  and  $D_{12} = \int_{\gamma n_i + p_i}^{\infty} \int_{\gamma n_j + p_j}^{\infty} h(q_i, q_j) dq_j dq_i$ . This implies that

$$\begin{aligned} \frac{\partial D_i}{\partial n_i} &= -\gamma \int_0^{\gamma n_j + p_j} h(\gamma n_i + p_i, q_j) dq_j dq_i, & \frac{\partial D_i}{\partial p_i} &= - \int_0^{\gamma n_j + p_j} h(\gamma n_i + p_i, q_j) dq_j dq_i, \\ \frac{\partial D_{12}}{\partial n_i} &= -\gamma \int_{\gamma n_j + p_j}^{\infty} h(\gamma n_i + p_i, q_j) dq_j dq_i & \text{and} & \quad \frac{\partial D_{12}}{\partial p_i} = - \int_{\gamma n_j + p_j}^{\infty} h(\gamma n_i + p_i, q_j) dq_j dq_i. \end{aligned}$$

Therefore,  $\partial D_i/\partial n_i = \gamma \partial D_i/\partial p_i$  and  $\partial D_{12}/\partial n_i = \gamma \partial D_{12}/\partial p_i$ . As a consequence, if the monopolist varies  $n_i$  by  $\Delta n_i$ , demand changes in the same way as when the monopolist varies by  $p_i$  by  $\Delta p_i = \gamma \Delta n_i$ .

Suppose that the monopolist uses both revenue sources, advertising and pricing. Since  $\phi_i(n_i)$  and  $\phi_{12}(n_i, n_j)$  are concave in  $n_i$ , the per-viewer revenue from advertising is also concave in  $n_i$ . By contrast, the per-viewer revenues from pricing  $p_i$  is linear. Since  $\partial D_i/\partial n_i = \gamma \partial D_i/\partial p_i$  and  $\partial D_{12}/\partial n_i = \gamma \partial D_{12}/\partial p_i$ , it must be that

the first marginal unit of revenue comes from advertising. This is because due to the shapes of the demand functions and the revenue functions, the marginal revenue from advertising is decreasing more strongly than the one from pricing. If advertising were not used for the first unit of revenue, it will be never be used.

Now if the monopolist increases its advertising further, at some point the marginal revenue from viewer pricing equals the marginal revenue from advertising, since otherwise, the monopolist will not use both revenue sources. At this point, the monopolist will start to use pricing as well.

Let us now consider the monopolist's optimal advertising level when pricing is not possible, denoted by  $n_i^*$ . If the marginal per-viewer revenue of viewer pricing is lower than the one of advertising even at this point, pricing will not be used. Therefore, the optimal solution with and without pricing is the same. Hence, welfare is unchanged. By contrast, if viewer pricing will be used, we have that at  $n_i^*$  the marginal per-viewer revenue with must be (weakly) larger than without pricing. In addition, we know that the monopolist can induce the same aggregate demand via increasing  $n_i$  by 1 unit and via increasing  $p_i$  by  $\Delta p_i = \gamma \Delta n_i$ . This implies that at the point  $n_i = n_i^*$  and  $p_i = 0$ , the monopolist obtains a larger marginal revenue when viewer pricing can be used. Therefore, the monopolist optimally raises either  $p_i$  or  $n_i$  at this point, inducing a smaller demand than without viewer pricing. ■

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# Figures and Tables

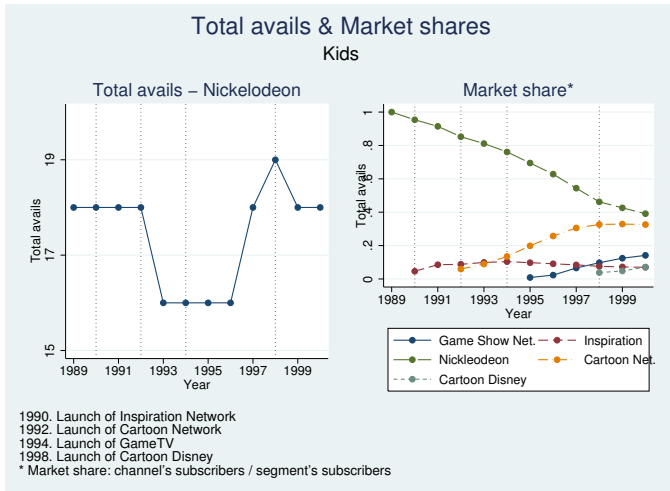


Fig. 8: Kids segment.

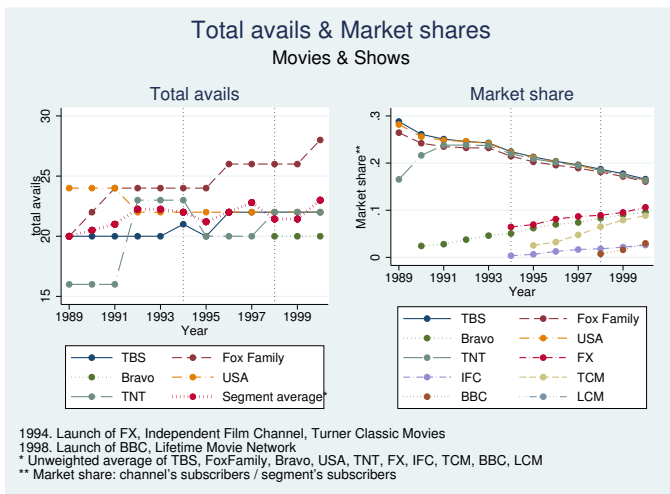


Fig. 9: Movies segment.



Table 1: Definitions, means and standard deviations (SD) of variables

Variable	Definition (mean, SD)
Avails	Channel's yearly average 30 seconds slots per hour of programming (Mean = 21.91, SD = 3.58).
Incumbent	Number of channels in the basic cable lineup. From 26 in 1989 and to 69 in 2000.
Incumbent <sub><i>j</i></sub>	Number of channels operating in the same segment <i>j</i> . The categories being entertainment, news, sport.
HHI <sub><i>j</i></sub>	Herfindal concentration index. Sum of the squares of the market shares of the channels operating in the same segment. Market shares defined as the ratio of each channel's market subscribers to the number of subscribers in each segment, at time <i>t</i> .
Programming expenses	Includes both purchased program rights and expenses for production of original programming for a basic cable network. Units in millions of USD. (mean = 80.64, SD = 112.90).
Gross revenues	Income earned by Cable TV companies from all business activities. 1 Unit = \$1 million. (Mean = 131.90, SD = 186.23)
Subscribers	Number of potential viewers. In millions (mean = 38.90, SD = 25.42)
Real GDP index	Gross Domestic Product in 2000 USD (at Purchasing Power Parity)

Table 2: Dependent Variable: Hourly Avails

	(1)	(2)	(3)	(4)	(5)
Number incumbent (same segment)	0.00940*** (0.002)	0.00956*** (0.002)	0.00956*** (0.002)	0.00956*** (0.002)	
Number incumbent (same segment) (t-1)					0.00981*** (0.002)
Programming expenses		-0.00005 (0.000)	-0.00005 (0.000)	-0.00005 (0.000)	-0.00054* (0.000)
Gross Revenue		-0.00020 (0.000)	-0.00020 (0.000)	-0.00020 (0.000)	-0.00004 (0.000)
Subscribers		-0.00029 (0.001)	-0.00029 (0.001)	-0.00029 (0.001)	-0.00038 (0.001)
Real GDP index				0.00149 (0.001)	0.00127 (0.001)
Constant	2.73335*** (0.053)	2.75381*** (0.064)	2.75381*** (0.064)	2.60521*** (0.115)	2.65521*** (0.109)
Segment fixed effect	No	No	Yes	Yes	Yes
Channel fixed effect	Yes	Yes	Yes	Yes	Yes
Time fixed effect	Yes	Yes	Yes	Yes	Yes
Observations	414	413	413	413	393
R-squared	0.816	0.820	0.820	0.820	0.831

Standard errors in parentheses

\*\*\* p&lt;0.01, \*\* p&lt;0.05, \* p&lt;0.1